



## **SHEAR BLISS SALON CANCELLATION POLICY**

Your appointment is very important to Shear Bliss. It is reserved especially for you and we understand that sometimes schedule adjustments are necessary. Therefore, we respectfully request at least 24 hours notice for cancellations.

### **STRICT AND ENFORCED 24 HOUR CANCELLATION POLICY!**

Please understand that when you forget or cancel your appointment without giving enough notice, we miss the opportunity to fill that appointment time and clients on our waiting list miss the opportunity to receive services. Our appointments are confirmed 48 hours in advance because we know how easy it is to forget an appointment you booked months ago. Since the services are reserved for you personally, a fee will apply for any "no show" appointments.

"NO SHOWS" and appointments cancel will be charged 25% of the reserved service amount.

This cancellation policy allows us the time to inform our standby guests of any availability, as well as keeping our scheduled filled, thus better serving everyone.

Shear Bliss Salon policies are presented and provided in the best quality and tradition of excellent servicing for our established and future clientele.

### **Late Arrival Policy**

If you are an established customer and you arrive 10 minutes late or more to your appointment you will likely be asked to reschedule unless the stylist's schedule can still accommodate you.

### **Product Return Policy**

In the event that you are not 100% satisfied with any item you purchase, we accept returns on any item (other than FINAL SALE) within **seven days** of the purchase date. We accept exchanges on any product within **thirty days** of the purchase date.

**Unfortunately, after thirty days we cannot exchange any products due to oxidation of the product(s).**

Thank you for viewing and supporting our policies criteria.

*Effective June 18th, 2019*

*Thank you for understanding.*